

Parents' Code of Conduct

Status	Non-statutory
Review cycle	Every 2 years
Date written/last reviewed	September 2026
Date of next review	September 2028
Name of Headteacher	Joanne Wreford
Name of Chair of Governors	Christina Powell
Published on website	Yes

Rational and aims

At Meadlands Primary School we are proud and fortunate to have a very dedicated and supportive school community. At our school the staff, governors, parents and carers recognise that the education of our children is a partnership between us. At Meadlands we believe it is important to:

- Work in partnership with our parents and carers to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff, parents and carers
- Model appropriate behaviour at all times

Our aim is for Meadlands and parents and carers to engage in a respectful and responsible way, in order to ensure the very best outcomes for the children.

To help us do this, we set out clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the Staff Code of Conduct), pupils (through the Relationship, Communication and Behaviour policy) and parents and carers (through the Communication and Code of Conduct policy)

This code of conduct aims to help the school work together with parents and carers by setting guidelines on appropriate behaviour.

Definitions

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone who is a carer for a pupil
- Anyone caring for a child (such as grandparents or child-minders)
- This also includes the wider family including siblings

Our expectations of parents and carers

We expect parents, carers, family members and other visitors to:

- Respect the ethos, vision and values of our school
- Follow our Mobile phone policy and turn off their mobile phones or have them on silent whilst in school. Parents and carers should not use their mobile phones whilst in the school building or on school trips.
- Work together with staff in the best interests of our pupils.
- Treat all members of the school community with respect – setting a good example with speech and behaviour.
- Seek a peaceful solution to all issues.
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct.
- Approach the right member of school staff to help resolve any issues of concern.
- To use other strategies rather than threatening to tell 'staff' when dealing with poor behaviour choices outside of school.

- To follow the Communication policy and understand the process and timescale of responses.

Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches).
- Swearing, or using offensive language.
- Displaying a temper, abusive language or shouting at members of staff, pupils or other parents including virtually and over the phone.
- Threatening another member of the school community.
- Sending abusive messages to another member of the school community including staff, via text, email or social media.
- Malicious, vexatious or harassing communication of any sort.
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms including WhatsApp.
- Use of physical punishment against your child while on school premises.
- Any aggressive behaviour (including verbally or in writing) towards another child or adult, including members of staff.
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention.
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event).
- Possessing or taking drugs (including legal highs).
- Bringing dogs onto the school premises (other than guide dogs and the school therapy dog).
- Parking vehicles unsafely at drop off and pick up that endangers pedestrians and our pupils.
- Breaching the guidelines detailed in our confidentiality policy.

Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the Code of Conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent.
- Invite the parent into school to meet with a senior member of staff or the Headteacher.
- Contact the appropriate authorities (in cases of criminal behaviour).

- Contact the Schools Safety Officer.
- Seek advice from AfC regarding further action (in cases of conduct that may be libellous or slanderous).
- Ban the parent from the school site.
- Limit the means of communication with the school via the Office email (office@meadlands.richmond.sch.uk).

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the Code of Conduct rests with the headteacher.

The Headteacher will consult the Chair of Governors before banning a parent from the school site.

Thank you for abiding by this code in our school. Together we can create a positive and uplifting environment not only for the children but also for all who work and visit our school.